Clearing Temporary Internet Files and Java Cache Files

To clear your temporary internet files:

Open I.E. Explorer.

In the menu bar click on “Tools”

This will open up a pop up box.
Click the button titled “Delete Files” located in the Temporary Internet Files section.

Confirm by selecting yes.
Close all open windows including I.E. Explorer.
To clear your Java Cache files:

Click on the “Start” Button
Click on “Control Panel”

Click on “Switch to classic view” located on the left side of the box. If you see “Switch to category view” then you are already in the right place.

Double click on the icon titled “Java”.
The Java Control panel will pop-up. In the Temporary Internet Files section you will click the button that says “settings”

Then click to delete the files.

Close the boxes. Close I.E. Explorer
Power down your computer and restart.